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| --- | --- |
| **Service Details** | |
| Service name: |  |
| Service description: |  |
| Service owner: |  |
| Service level manager: |  |
| **Availability Management** | |
| Service availability specifications: |  |
| Planned service interruptions: |  |
| Availability manager name: |  |
| **Capacity Management** | |
| Service capacity specifications: |  |
| Peak usage dates or times: |  |
| Capacity manager name: |  |
| **Information security management** | |
| Identity management specifications |  |
| Access management specifications |  |
| Privileged identity management specifications |  |
| Information security manager name: |  |
| **IT service continuity** | |
| Continuity specifications: |  |
| Recovery time: |  |
| Restoration time: |  |
| IT Service continuity manager name: |  |

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| **Signed by:** | **Signature** | **Date and time:** |
|  |  |  |